



6.2.2 Institution implements e-governance in its operations. e-governance is implemented covering the following areas of operations:

1. Administration including complaint management
2. Finance and Accounts
3. Student Admission and Support
4. Examinations

HEI Input: A – All of the above

HEI Response:

HEI has implemented e-governance in all of the operations as required by NAAC SOP and has submitted in the SSR and the links to additional documents as per DVV request are given below. **HEI stands by its input of A.**

1. As suggested by the DVV, Screenshots pertaining to user interfaces of each module of our e-governance system reflecting the name of the HEI, sealed and signed by the Registrar is provided in the link below:
 - a. Link to the relevant document (Screenshots) – [Click Here](#)
2. Institutional expenditure statements under the heads of e- governance implementation is appropriately highlighted in the audited statement (financial year-wise). The e-Governance expenses include software expenses for Oracle HRMS, SAP-ERP. In the audited statement this is reflected under “Software Expenses”.
 - a. Link to the relevant document (Audited Statement) – [Click Here](#)
3. The relevant document of our ERP system (SAP) mentioning flow chart / system diagram is being provided.
 - a. Link to the relevant document – [Click Here](#)
4. The annual e-governance report as approved by the Board of Management, SVKM’s NMIMS is enclosed.
 - a. Link to the relevant document – [Click Here](#)
5. Examination management system - student registration, hall ticket generation and final exam result.
 - a. Link to the relevant document – [Click Here](#)