



5.1.4 The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- 1.Implementation of guidelines of statutory/regulatory bodies
- 2.Organisation-wide awareness and undertakings on policies with zero tolerance
- 3.Mechanisms for submission of online/offline students' grievances
- 4.Timely redressal of the grievances through appropriate committees

HEI Response:

HEI has noted the DVV comments and rechecked the data. The revised data along with links to supporting documents is given below:

1. HEI has already provided grievance redressal guidelines, and the name of the document provided is 'Implementation of Guidelines of Statutory & Regulatory Bodies and the link for the same is given below:
[View Document](#)
2. As per DVV input, kindly find the links for the already submitted grievance redressal documents: [Click Here](#)

The links for the proofs of online and offline redressal mechanism is as below:

Online (email) – [Click Here](#)

Offline (Complaint box) – [Click Here](#)

In addition, HEI has also provided facilities to all the students, who can directly report grievances through Email to VC office and their identity will be kept confidential. The email ID was circulated to all the students through the Student Resource Book (grievance.academic@nmims.edu)

SVKM'S

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3. HEI has already provided awareness sessions conducted year wise in the SSR and the link for the same is given below:

[Click Here](#)

The awareness for grievance redressal is disseminated to students through circulation of student Resource Book (SRB).

4. As per DVV inputs, kindly note HEI has provided Minutes of meeting of the anti-ragging committee [Click Here](#)

During the assessment years, no sexual harassment case has been reported.

With respect to Minutes of the Meeting of Grievance redressal Committee, please find below, the link for the same:

[Click here](#)

Since HEI fulfills all four points as per NAAC SOP with substantial evidence, the data is appropriate, and hence the response of HEI is A.

5. HEI has rechecked the data for the metric 5.1.4

Implementation of guidelines of statutory bodies	Click Here
Organisation wide awareness and undertakings on policies with zero tolerance	Click Here
Mechanism for submission of online/offline grievances	Click Here
Time redressal of grievances through appropriate committees	Click Here

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