

<u>**2.5.2</u>** Percentage of student complaints/grievances about evaluation against total number of students appeared in the examinations during the last five years</u>

HEI Response:

- 1. After the results are declared, students have an opportunity to get scanned copy of their evaluated answer script. The answer-key of the Question Paper is also made available to the students through the student portal. The students can check their answers with the answer-key provided. Due to this, the number of complaints and grievances are minimum. **So, the HEI response is correct.**
 - a. Link to the relevant document from COE <u>Click Here</u>
- E-copy of the annual report highlighting the grievances received (certified by Controller of Examination) – Page 20 of the document below
 - a. Link to the document <u>Click Here</u>
- E-copy of the filled-in forms of the students as requested for DVV partner verification - TAUSHREE SAXENA (2022-23), Neel Shoor (2023-24) Chandan Mallick (2019-20)
 - a. Link to the document <u>Click Here</u>

SVKM'S Narsee Monjee Institute of Management Studies

Deemed to be UNIVERSITY V. L. Mehta Road, Vile Parle (West), Mumbai - 400 056, India. Tel: (91-22) 42355555 Email: enquiry@nmims.edu | Web: www.nmims.edu

